



Board of Aldermen Request for Action

MEETING DATE: 4/1/2024

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1339, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1339, approving a water and wastewater leak adjustment request for Kathleen Hunter in the amount of \$73.16.

SUMMARY: The City has received notice from Kathleen Hunter, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about February 27, 2024, the Utilities Division obtained electronic reads of water usage for the month of February. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the February billing cycle, Kathleen Hunter had started the cycle with a read of 4,823 and finished the February cycle with a read of 4,934, which resulted in consumption of 11,100 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Kathleen Hunter has provided proof of repair/maintenance of the water heater leak which caused the high usage during the February billing cycle.

If approved, the leak adjustment would issue a credit of \$73.16 to Kathleen Hunter's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

[Click or tap here to enter text.](#)

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$73.16.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1339

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Kathleen Hunter, a residential utility billing customer with account 01-001420-01, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$73.16.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$73.16 shall be credited to account 01-004120-01 of residential utility billing customer Kathleen Hunter.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 1st day of April, 2024.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Kathleen Hunter

Utility Service Address: 600 Liberty Road

Utility Account Number: 01-001420-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$73.16 at the Board of Alderman meeting on 4/2/2024. *time ?*

I, Kathi, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Kathi
Upon resolution by the Board of Alderman, I, _____, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Kathi Hunter *3.15.24*
Customer's Signature Date

Paid \$150.00 3/15/24

Sales Person TF2UEY3

Store Phone # (816) 415-2269

Store # 3019

Location 8598 N CHURCH RD, KANSAS CITY, MO 64157

Customer Information

KATHI HUNTER
(816) 590-7628
KATHIHUNTER0218@GMAIL.COM

HUNTER LLC
600 LIBERTY RD
SMITHVILLE, MO 64089



Order # H3019-237648

Receipt # 3019 00097 10161

PO / Job Name Hunter

Carryout

 Runner Name
KH

Item Description	Model #	SKU #	Unit Price	Qty	Subtotal
01 Rheem Performance 50 Gal. 4500-Watt Elements Medium Electric Water Heater with 6-Year Tank Warranty and 240-Volt	N/A	1001301858	\$479.00 / each	1	\$479.00
02 Oatey Fastape 1/2 in. x 260 in. Thread Sealing PTFE Plumber's Tape	N/A	323659	\$4.40 / each	1	\$4.40
03 RectorSeal T Plus 2 1.75 oz. Non-Stick Thread Sealant Miscellaneous Repair Kit	N/A	676965	\$3.84 / each	1	\$3.84
04 Everbilt 3/4 in. Rubber Washer (4-Pack)	N/A	1000047571	\$1.98 / each	1	\$1.98
05 Everbilt 3/4 in. NPT x 60 in. Polypropylene Center Top-Mount Drain Tube for Tank Type Water Heaters	N/A	1000042096	\$11.98 / each	1	\$11.98

90 DAY RETURN POLICY. The Home Depot reserves the right to limit / deny returns. Please see the return policy sign in the stores for details.

For your Annual ProXtra Member Statement: https://www.homedepot.com/c/Pro_Xtra

Payment Method



The Home Depot 1391

Charged \$544.93

Subtotal	\$501.20
Discounts	-\$0.00
Sales Tax	\$43.73
Order Total	\$544.93
Balance Due	\$0.00

Take a short survey for a chance **TO WIN A \$5,000 Home Depot Gift Card**. Entries must be completed within 14 days of purchase. Entrants must be 18 or older to enter. No Purchase necessary. See complete rules on www.homedepot.com/survey

User ID: [REDACTED]

Password: [REDACTED]



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Kathleen Hunter**
 Utility Service Address: **600 Liberty Road**
 Utility Account Number: **01-001420-01**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$10.40**
 Average monthly water usage for this property: **4,150 gallons**

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$6.21**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
 If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$8.84**
 Average monthly wastewater usage for this property: **4,150 gallons**
 Was the leak inside or outside the home: **outside**
 Was the wastewater billed winter average or actual usage: **actual usage**

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
11,100 gallons @ 10.4 per 1,000 gallons =	115.44
Adjusted Water Bill Amount	
8,300 gallons @ 10.4 per 1,000 gallons =	86.32
+ 2,800 gallons @ 6.21 per 1,000 gallons =	17.39
	103.71
Water Discount =	
	11.73
Original Wastewater Bill Amount	
11,100 gallons @ 8.84 per 1,000 gallons =	98.12
Adjusted Wastewater Bill Amount	
4,150 gallons @ 8.84 per 1,000 gallons =	36.69
Wastewater Discount =	
	61.43

MONTH 2 (if applicable)	
Original Water Bill Amount	
0 gallons @ 10.4 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 10.4 per 1,000 gallons =	0.00
+ 0 gallons @ 6.21 per 1,000 gallons =	0.00
	0.00
Water Discount =	
	0.00
Original Wastewater Bill Amount	
0 gallons @ 8.84 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 8.84 per 1,000 gallons =	0.00
Wastewater Discount =	
	0.00

Total Discount = 73.16